

COLLIN COUNTY HEARING AID DISPENSARY

Hearing Aid Trial

Congratulations! You have decided to investigate how to improve your hearing through the use of a hearing aid. The following steps will be taken to insure you will be properly fitted.

We will explain to you the limitations and advantages of hearing aid use and answer any questions you may have. After careful consideration, you may elect to purchase hearing aids on a trial basis.* Three visits are usually needed in the selection and fitting of your hearing aids.

1. During the first visit, we will discuss how you may benefit from amplification and make impressions of your ears so that we may order the earmolds and/or aids which will be appropriate for you. This visit requires about thirty minutes.
2. At the second visit, we will fit your hearing aids. You will receive instructions on the operation, care, and use of your aids. This visit requires approximately one hour. *At this time, you will be charged for your aids.*
3. The third appointment is a post-fitting visit at the end of the trial period to check on your progress in the use of your aids. There is no charge for this visit.

Selection of Hearing Aids

Appropriate hearing aid selection is based on your hearing abilities and needs. The desired style and type of circuit within the hearing aid are chosen accordingly.

A complete range of hearing aid styles are available, from the larger, behind-the-ear models to the smallest, completely-in-the-canal devices.

Digital hearing aids produce a different type of sound quality than the older analog aids, usually better, analogous to the way a compact disc varies from an audiotape. Digital aids are programmable on the computer for optimum settings. Also, many digital aids have special noise-reduction circuits that help lower

background noise while maintaining speech. There are several levels of digital technology with a range of prices. These circuits differ in number of pitch bands, listening programs, noise reduction capabilities, and available features.

Cost ranges from \$1,100 to \$3,600 per aid.

Each hearing aid purchased includes **Complete Hearing Health Care**© services which include:

- Batteries free for the life of the hearing aid
- Quarterly cleaning and adjustments
- Yearly audiometric screenings
- Yearly hearing aid evaluations
- First year loss and damage coverage (Two years on some models)
- First year repair warranty (Two years on some models)

*The first thirty days following the hearing aid fitting are considered to be a *trial period*. If during that time, you decide that you do not wish to continue using amplification, you may return the aids. The money paid on the aids will be refunded with the exception of \$100 per aid, which is non-refundable, as you must realize that the time and material invested cannot be recovered.

If you have any questions regarding our policy or your needs for amplification, please feel free to discuss it with us.

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